Resources And Services In District Central Library Of Nilgris District- A Research Study

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Abstract: Man has used various means of communicating his ideas, his beliefs, his faith, his ethos and pathos with his fellow-beings. Library is also one of the ways of communication among the human beings. It is the product of our cultural maturation. It is an essentially a response to the total communication patterns of modern society. Libraries are the advent and advance of democracy; the extension of the horizons of education; the intensification of research, and the virtual explosion of knowledge. This paper deals with the resources and services in district central library of Nilgris district.

Keywords: Resource Collection, Collection Study, User study.

INTRODUCTION

Nilgris district central library was established in the year 1953 in 570 Sq.ft. Now it is having 9 sections including the technical sections in the library. That are Circulation section, Reference Section, Periodical Section, Civil Service Section, Internet Section, Documentation Section, Women and Child Section, Binding Section, New Book Section. It has nearly 100 branch libraries and it covers 280 villages through the library services.

REVIEW OF LITERATURE

Indumathi, Jannath najemunnisa Begum, Ashok Kumar(2013); stated about the future library services for physically challenged persons. Nowadays the government gives more attention on physically challenged persons and is taking effort of developing the library with adequate facilities for the special users. The major role of librarians is to develop the standards for fully accessible, highly functional information systems that are effective in meeting the disabled person’s information needs. They should be impartial in providing the information to them. They should give the guidance to use library resources, catalogues, literature indexes and other library equipment’s. It is very essential to organize the orientation and training programs to an individual or group of disabled persons. They should be oriented with the latest technology available for the special users. In future all libraries and library professionals should be prepared to render their services in home patron. The government should provide the facilities and allocate the necessary fund for them.

Hui, Wang, (2013); in the modern society, the library has to provide many kinds of services to face satisfaction level of the user. The library user services such as lending service, periodical service, reference service, current awareness service, digital library service, inter library loan service etc. all are must be based on the requirements and knowledge seeking behavior of the users. The users would get help from the library professionals regarding library resources and services at any time inside the library. Reference librarians should provide the timely help to attain their required resources and services of searching, retrieval and transmission of information in the literature borrowing area to meet the user needs at great extent. The government should provide the sufficient manpower to satisfy user needs in right time.

Perumalsamy (2013); Technology has an immense impact on libraries. Knowledge is also increasing everyday in various projects at various levels. Library needs efficient and accurate tools for handling the information and Library professionals are responsible in searching the vast information inside the library. Library professionals must be innovative and creative to satisfy the user’s requirements. Electronic resources make it easy by its easy access, quick delivery. He further stated the advantages

- Multi users access same copy of the resource at the same time
- Very cheap storage cost
- Long and preserved life
- Compatibility and portability
- High speed of access
- Occupy less space
- World wide access of information
OBJECTIVES OF THE STUDY

1. To find out the total no of resources for each subject.
2. To know the number of books added per year.
3. To know the average annual growth of collection.
4. To know the fund allocation for acquiring library materials.
5. To find the total no of Users and Members in the corresponding years.
6. To know the no of books used in corresponding years.
7. To know about the services of the library provided to the users.
8. To know about the manual efficiency and job satisfaction of the librarians.
9. To know about the user satisfaction level.
10. To study about overall growth of the resources of the library for the past five years.

The above objectives are carried out by two techniques for its data collection named

1. Interview Method

2. Direct Observation Method

1. Interview Method

Conversation is a basic mode of human interaction. Interviewing is a frequently used method in social research with its suitability being entirely dependent on the particular research question. According to McNamara, 1999, Interviews are particularly useful for getting the story behind a participant’s experiences. The interviewer can pursue in-depth information around the topic. Interviews may be useful as follow-up to certain respondents.

2. Direct Observation Method

Direct observation method is a most commonly used especially in research study and it is a scientific tool. Under the observation method, the information is sought by the of investigator’s own direct observation without asking from the respondent. The main advantage of this method is that subjective bias is eliminated, if observation is done accurately.

Survey regarding the resources and services of Nilgris District central Library was taken with the help Accession Register and the statistical reports which are maintained in the library. The budget was taken with the help of the records and reports that are maintained Nilgris District central Library, Nilgris District.

Table No 1: Subject wise books during the years 2009 - 2013

Books received in the following departments.

<table>
<thead>
<tr>
<th>year</th>
<th>Tamil</th>
<th>English</th>
<th>Mathematics</th>
<th>Science</th>
<th>History</th>
<th>Commerce</th>
<th>Computer science</th>
<th>Child</th>
<th>Others</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>42328</td>
<td>34012</td>
<td>3973</td>
<td>3245</td>
<td>4116</td>
<td>2818</td>
<td>1018</td>
<td>14021</td>
<td>20317</td>
<td>125848</td>
</tr>
<tr>
<td>2012</td>
<td>36975</td>
<td>31176</td>
<td>3689</td>
<td>3118</td>
<td>4076</td>
<td>2342</td>
<td>983</td>
<td>13177</td>
<td>17143</td>
<td>112679</td>
</tr>
<tr>
<td>2011</td>
<td>33739</td>
<td>30122</td>
<td>3616</td>
<td>3042</td>
<td>3989</td>
<td>2187</td>
<td>964</td>
<td>12842</td>
<td>16877</td>
<td>107378</td>
</tr>
<tr>
<td>2010</td>
<td>33739</td>
<td>30122</td>
<td>3616</td>
<td>3042</td>
<td>3989</td>
<td>2187</td>
<td>964</td>
<td>12842</td>
<td>16877</td>
<td>107378</td>
</tr>
<tr>
<td>2009</td>
<td>32970</td>
<td>28187</td>
<td>3513</td>
<td>3003</td>
<td>3719</td>
<td>2019</td>
<td>958</td>
<td>12088</td>
<td>15491</td>
<td>101948</td>
</tr>
</tbody>
</table>

The Table 1 illustrates the total collection of books in District Central library of Nilgris District in the year 2009-2013 in real terms. The total collection of the book in library is 125848 in the year 2013. On observance, it is found that Tamil books dominates with the collection of 42328 i.e. 33.6% of the total collection. The English books are in a second rank leading with a share of 27.02% having the count of 34012. Other and child books in third and fourth rank with a collection of 20317 and 14021. Rest are coming in the rank according the count. The collection of resources in the consequent years also mentioned in the above table.
Chart I: Total collection of books in 2013

Table No 2: Collection of books based on the particular languages.

<table>
<thead>
<tr>
<th>Year</th>
<th>Tamil</th>
<th>English</th>
<th>Malayalam</th>
<th>Hindi</th>
<th>Other language</th>
<th>Total no of books</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>71688</td>
<td>46197</td>
<td>997</td>
<td>6966</td>
<td>-</td>
<td>125848</td>
</tr>
<tr>
<td>2012</td>
<td>63518</td>
<td>41686</td>
<td>997</td>
<td>6478</td>
<td>-</td>
<td>112679</td>
</tr>
<tr>
<td>2011</td>
<td>60291</td>
<td>40122</td>
<td>997</td>
<td>5968</td>
<td>-</td>
<td>107378</td>
</tr>
<tr>
<td>2010</td>
<td>60291</td>
<td>40122</td>
<td>997</td>
<td>5367</td>
<td>-</td>
<td>107378</td>
</tr>
<tr>
<td>2009</td>
<td>56875</td>
<td>39320</td>
<td>997</td>
<td>4756</td>
<td>-</td>
<td>101948</td>
</tr>
</tbody>
</table>

The above table put forward the collection of books based on languages. From the above table we know that Tamil language in first place, English in second place, Hindi in third place and Malayalam in fourth language. There is no other language collection in Nilgris District central library.

Chart II: Collection of the books on the basis of languages.

Table No 3: Total no of Resources in year wise.
Table 3 represents the total no of resources including journals, magazines, and Newspapers. Every year, the receiving of newspaper, journal are more or less same i.e. there is a slight change in the count of journals and Magazines. But the total no of books increased around 2000 - 12000 for every year. In the year 2013 the growth is high, because the allocation of fund in this year is high, which depends upon the government.

UTILIZATION OF LIBRARY : Table No 4: Details of the user.

<table>
<thead>
<tr>
<th>Year</th>
<th>Students</th>
<th>Research Scholars</th>
<th>Professionals</th>
<th>Children</th>
<th>Home makers</th>
<th>Others</th>
<th>Total Users</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>8784</td>
<td>732</td>
<td>5856</td>
<td>9882</td>
<td>10980</td>
<td>9837</td>
<td>46071</td>
</tr>
<tr>
<td>2012</td>
<td>6517</td>
<td>613</td>
<td>5713</td>
<td>9880</td>
<td>9816</td>
<td>5503</td>
<td>37042</td>
</tr>
<tr>
<td>2011</td>
<td>7980</td>
<td>632</td>
<td>5980</td>
<td>9618</td>
<td>10625</td>
<td>10318</td>
<td>45163</td>
</tr>
<tr>
<td>2010</td>
<td>10280</td>
<td>842</td>
<td>5980</td>
<td>10216</td>
<td>9078</td>
<td>14325</td>
<td>50721</td>
</tr>
<tr>
<td>2009</td>
<td>9265</td>
<td>816</td>
<td>4718</td>
<td>10812</td>
<td>9018</td>
<td>13099</td>
<td>47728</td>
</tr>
</tbody>
</table>

The Table 5 illustrates the total of users in District Central library of Nilgris District in the year 2009 - 2013 in real and percentage terms. The total no of users in library is 46071 in the year 2013. On observance, it is found that the most of the users are the students are used to visit the library. Considering the years 2009 – 2013, homemakers and other users in the second rank. The children are in the third place, professionals in the fourth rank, and the least users are the research scholars.

Chart IV: Users for the Years during the year 2009 - 2013.
FINDINGS

1. The total collection of the book in library is 125848 in the year 2013. On observance, it is found that Tamil books dominates with the collection of 42328 i.e. 33.6% of the total collection. The English books are in a second rank leading with a share of 27.02% having the count of 34012. Other and child books in third and fourth rank with a collection of 20317 and 14021. Rest are coming in the rank according the count.

2. While considering the language wise collection, Tamil language in first place, English in second place, Hindi in third place and Malayalam in fourth language. There is no other language collection in Nilgris District central library.

3. Every year, the receiving of newspaper, journal are more or less same i.e. there is a slight change in the count of journals and Magazines. But the total number of books increased around 2000 - 12000 for every year. In the year 2013 the growth is high, because the allocation of fund in this year is high, which depends upon the government.

4. The total no of users in library is 46071 in the year 2013. On observance, it is found that the most of the users are the students are used to visit the library. Considering the years 2009 – 2013, homemakers and other users in the second rank. The children are in the third place, professionals in the fourth rank, and the least users are the research scholars.

CONCLUSIONS

The study was carried out to find out the resources and services of Nilgris District Central library, Madurai District. As the Government allocates sufficient fund to the library in every year, the library possesses more collection of books in each discipline. Books should be preserved in a proper way by cleaning regularly because books are the important resources of library. By taking into consideration of stack and user satisfaction, recent publications should be purchased and weeding out policy is to be adopted to maintain the quality of the resources.

REFERENCES

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